

QUALITY POLICY

IPC Maintenance (IPC) is committed to supplying services that, as a minimum, meet the requirements and expectations of our clients. We recognise that the consistent provision of high quality products and services requires:

- Effective and comprehensive planning;
- The full participation of employees in our HSEQ management systems; and
- Promoting a culture of continuous improvement.

To achieve the above objectives our integrated HSEQ Management System is compliant to ISO 9001. The successful provision of our services is as a result of the commitment to these objectives. This is demonstrated in each entity by:

- Seeking to continually improve all areas of our businesses;
- Regularly gathering and monitoring our client feedback;
- Effectively plan, organise, implement, monitor and review projects to ensure clients' expectations are met or exceeded.
- Ensure that training is provided at all levels of employees to competently complete their assigned tasks.
- Review and subsequently update HSEQ policies during an annual management review meeting.

Our management is fully committed to the implementation of the HSEQ Management System and ensures full participation of our teams with its requirements.



David Carr
Managing Director
1st July 2018

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